Trust, Leadership & **Employee Engagement**

Full employee engagement aligns job satisfaction and performance.

What is Employee Engagement?



Full Engagement

Employee engagement is determined by an individual's level of contribution and satisfaction in their role. Engaged employees are motivated and excited to use their skills to make a positive impact on the business.

Contribution and Satisfaction

job satisfaction. Here's how engagement levels influence workers.

Having engaged employees means increased productivity and higher





Key

Job Satisfaction

Contribution



High

The Engaged

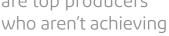


organization and find

great satisfaction in their work.

These employees are top producers

Crash & Burners



personal success

and satisfaction and can potentially bring down colleagues.

These are high



reasonably satisfied

with their jobs. They can be inconsistent but are worth investing in. The Disengaged $\blacktriangledown \star$

disconnected from business priorities,

underutilized and

The employees feel

unsatisfied. Their exit could benefit all parties. Who Do Employees Trust?

& Hamsters



there. They have yet

to find their stride. Prioritize helping these employees advance. Hamsters may be working hard but are working on

non-essential tasks,

contributing to little company success. Work with these employees so that other workers don't have to compensate.

Trust in executives can have more than twice the impact on engagement levels than trust in immediate managers.

Executives

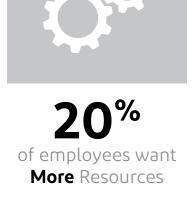
However, employees are more likely to trust their immediate managers than the executives in the organization.

Immediate Managers

What employees are looking for to improve their performance.

How to Improve Engagement







Source: http://www.blessingwhite.com/ee2013

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